



**CITIZANS.**

**We Can  
Do Better.**

**CITIZANS (“THE ORGANISATION”) WEBSITE TERMS OF SERVICE  
THESE TERMS OF SERVICE (“TERMS”) ARE EFFECTIVE AS OF: 01 NOVEMBER 2023  
 (“EFFECTIVE DATE”)**

READ THESE TERMS CAREFULLY BEFORE BROWSING THIS WEBSITE. YOUR CONTINUED USE OF THE WEBSITE WHETHER AS A USER (WHICH INCORPORATES A BROWSER) (“A USER”, “YOU” OR “YOUR”) INDICATES THAT YOU HAVE BOTH READ AND ACCEPT THESE TERMS. YOU CANNOT USE THIS WEBSITE IF YOU DO NOT ACCEPT THESE TERMS. ALL SECTIONS OF THESE TERMS ARE APPLICABLE TO YOU UNLESS THE SECTION EXPRESSLY STATES OTHERWISE. THESE TERMS SHALL OPERATE IN ADDITION TO ANY OTHER MORE SPECIFIC TERMS THAT MIGHT APPLY TO A USER. IF THERE EXISTS A CONFLICT BETWEEN THESE TERMS AND THE MORE SPECIFIC TERMS APPLICABLE TO A USER, THE MORE SPECIFIC TERMS SHALL PREVAIL TO THE EXTENT OF SUCH INCONSISTENCY.

**1. Introduction**

- 1.1. These Terms will apply fully and affect a User’s use of the website [www.citizens.org](http://www.citizens.org) (“the Website”). By using this Website, a User agrees to accept the Terms contained herein in full.
- 1.2. Should a User not agree to the Terms contained herein, a User must immediately desist from using this Website.

**2. Intellectual Property Rights**

- 2.1. The Organisation and/or the Organisation’s licensors own all the intellectual property rights and materials as are contained on this Website.
- 2.2. A User is granted a limited license only for purposes of utilising this Website.

**3. Restrictions**

3.1. A User may not:

- 3.1.1. publish or mirror any of this Website's material in any media whatsoever;
- 3.1.2. use this Website for any objectionable or unlawful purpose, including the posting of any threatening, libellous, defamatory, obscene, scandalous, inflammatory, pornographic, profane or spam material;
- 3.1.3. take any action that may impose an unreasonable or disproportionately large load on this Website's infrastructure of any nature;
- 3.1.4. use this Website in any manner would result in a User breaching any applicable legislation or licensing obligations (including with respect to privacy) or any obligations a User may owe to third parties;
- 3.1.5. conduct any activity which compromises or breaches any third-party's patent rights, trademark, copyright or other intellectual property rights;
- 3.1.6. introduce any virus, worm, trojan horse, malicious code or other program which may damage computers or other computer-based equipment of the Organisation or affect the performance of this Website;
- 3.1.7. engage in any data mining, data harvesting, data extracting or any other similar activity in relation to this Website;
- 3.1.8. use this Website contrary to applicable laws and regulations, or in any way may cause harm to the Website, or to any person or business entity;
- 3.1.9. use this Website to engage in any advertising or marketing other than in a manner expressly permitted by the Website;

3.1.10. crawl, spider or scrape the content of the Website, except to the extent required by recognised search engines (e.g. Google) for the purposes of indexing this Website; or

3.1.11. provide unauthorised interfaces to the Website.

3.2. Certain areas of this Website are restricted from being accessed by a User, and the Organisation may further restrict access by a User to any areas of this Website, at any time, in its absolute discretion.

#### **4. A User's Content**

4.1. In these Terms, "a User's Content" shall mean any audio, video text, images or other material a User may choose to submit on this Website. By submitting a User's Content, a User grants the Organisation non-exclusive, worldwide irrevocable, sub licensable license to use, reproduce, adapt, publish, translate and distribute it in any and all media.

4.2. A User's Content must be a User's own and must not be invading any third-party's rights. The Organisation reserves the right to remove any of a User's Content from this Website at any time without notice.

#### **5. Personal Information**

5.1. The Organisation will not disclose or make available to any third party, directly or indirectly, any of a User's personal information, except where the Organisation has such a User's permission, where the personal information is already in the public domain (through no breach of these Terms), or if legally compelled to do so.

#### **6. Links to other Websites**

6.1. This Website may contain links or portals to other websites. The Organisation has no control over websites operated by third parties and a User agrees that the

Organisation is not responsible for and will have no liability in connection with a User's access to or use of any third-party website.

## **7. No Warranties**

- 7.1. This Website is provided "as is," with all faults, and the Organisation express no representations or warranties, of any kind related to this Website or the materials contained on this Website.
- 7.2. The Organisation cannot guarantee or warrant that any file downloaded from this Website or delivered to a User will be free of infection or virus, worms, trojan horses or other code that has contaminating or destructive qualities. A User is responsible for implementing appropriate processes, systems and procedures to circumvent this type of issue.

## **8. Limitation of Liability and Indemnification**

- 8.1. In no event shall the Organisation, or any of its officers, directors and employees, be held liable for anything arising out of or in any way connected with a User's use of this Website whether or not such liability is under contract, delict or otherwise.
- 8.2. A User indemnifies the Organisation and agrees to keep the Organisation indemnified, from and against any claim, loss, damage, cost or expense that the Organisation may suffer or incur as a result of or in connection with a User's improper use of or conduct in connection with this Website, including any breach by a User of these terms or any applicable law or licensing requirements.
- 8.3. To the extent that the Organisation's liability cannot be excluded by law, the Organisation's maximum liability, whether in contract, equity, statute or tort (including negligence), to a User will be limited to the minimum amount imposed by such law.
- 8.4. Notwithstanding anything to the contrary in these Terms, in no circumstances will the Organisation be liable for any indirect, punitive or consequential loss or damages, loss of income, profits, goodwill, data, contracts, use of money or any loss or

damages arising from or in any way connected to interruption of this Website of any type, whether in delict, contract or otherwise.

## **9. Severability**

9.1. If any provision of these Terms is found to be invalid under any applicable law, such provisions shall be deleted without affecting the remaining provisions herein.

## **10. Variation of Terms**

10.1. To the extent permitted by law, the Organisation is permitted to revise these Terms at any time as it sees fit, without prior notice to Users, and any revisions to the Terms will take effect when posted on this Website, unless a later date is stated in the revised Terms. A User's continued use of this Website will be construed as a User's consent to the amended or updated Terms, and will be conditional upon the Terms in force at the time of use. A User's only remedy, should such User not agree to these amended Terms, is to stop the use of this Website.

## **11. Assignment**

11.1. The Organisation is allowed to assign, transfer, and subcontract its rights and/or obligations under these Terms without any notification. However, a User is not allowed to assign, transfer, or subcontract any of its rights and/or obligations under these Terms.

## **12. Entire Agreement**

12.1. These Terms constitute the entire agreement between the Organisation and a User in relation to a User's use of this Website (unless a more specific agreement has been entered into in this regard).

## **13. Governing Law & Jurisdiction**

- 13.1. These Terms will be governed by and interpreted in accordance with the laws of the Republic of South Africa.

#### **14. Domicilium Citandi Et Executandi and Contact Information**

- 14.1. A User and the Organisation choose as their respective domicilium citandi et executandi for the purpose of legal proceedings and for the purpose of giving or sending any notice provided for or necessary of these Terms, the following:

14.1.1. The Organisation

22 Sloane Street

Bryanston

2191

[info@citizans.org](mailto:info@citizans.org)

- 14.1.2. User: The address as provided when registering on this Website, or if no registration is applicable on the Website, as nominated by the User.

- 14.2. Both a User and the Organisation may change its domicilium to any other physical address or email address by written notice to the other to that effect. Such change of address will be effective 7 (seven) days after receipt of notice of change of domicilium.

- 14.3. All notices to be given in terms of these Terms will:

14.3.1. be given in writing;

14.3.2. be delivered or sent by email; and

14.3.3. be presumed to have been received on the date of delivery.

- 14.4. Notwithstanding the above, any notice actually received by the other will be deemed to have been properly given and received, notwithstanding that such notice has not been given in accordance with the provisions of this clause.

